



The Director of Food, Civil Supplies, and Consumer Protection, Government of Madhya Pradesh, BHOPAL

Sub: Submission of Declaration of Compliance to Consumer Protection (Direct Selling)
Rules, 2021 and E-commerce Rules, 2020

Respected Sir,

Regarding the above, we are annexing herewith the following documents for your kind perusal, approval, and record.

- 1) Board Resolution
- 2) Self-declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020.
- 3) E-Contract Agreement with a Direct Seller and its enclosures
- 4) Business Plan
- 5) Cooling off policy for a Direct Seller
- 6) Buy-back, return, and refund policy
- 7) Mechanism of Grievance Redressal
- 8) Order form & its terms and conditions for a Consumer/Direct seller
- Photocopies of PAN, TAN, GSTIN, Trade Mark (s) owned or licensed, and, other similar registrations

Kindly acknowledge receipt.in token of the acceptance of the above

Thanks & Regards

For BALAJI NATUROCARE PVT LTD

(RAJNEESH MULICK) NODAL OFFICER DATED: 27.05.2024

ANNEXURES: AS ABOVE

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6th Floor, Shop No-610, Aviraj Pinnacle, Opp. Karnavati-4, Nr. Anusthan Bunglows, Narol-Lambha Road, Ahmedabad-382440.

Mo.: 97266 24065 | E-mail: balajinaturocare.pvt.ltd.@gmail.com